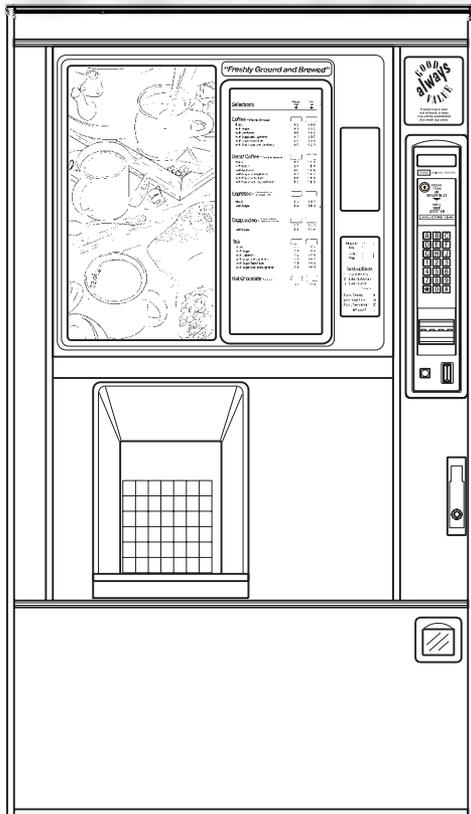


Model 633, 635, 637

# Hot Drink Center



## Set-Up Manual

**CRANE NATIONAL VENDORS**

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Bridgeton, Missouri 63044-1200  
(314) 298-3500  
[www.nationalvendors.com](http://www.nationalvendors.com)

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6330103

This machine has been engineered to our own rigid safety and performance standards. It has been designed to comply with sanitation and health guidelines recommended by the Automatic Merchandising Health-Industry Council (AMHIC) and it conforms with all other NAMA safety recommendations.

This machine has been manufactured in accordance with the safety standards of both Underwriter's Laboratories and the Canadian Standards Association. To maintain this degree of safety and to continue to achieve the level of performance built into this machine, it is important that installation and maintenance be performed so as to not alter the original construction or wiring and that replacement parts are as specified in the ***Parts Manual***. Your investment in this equipment will be protected by using this ***Programming Guide***, the ***Set-Up Manual***, and the ***Parts Manual*** in your operation, service and maintenance work. By following prescribed procedures, machine performance and safety will be preserved.

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# Hot Drink Center Set-Up Guide

## SPECIFICATIONS

### SPECIFICATIONS COMMON TO ALL MACHINES

<b>DIMENSIONS</b>	72" (183 cm) high 38.12" (97 cm) wide 28.5" (72 cm) deep
<b>WEIGHT</b>	570 lbs (258.5 kg)
<b>WATER REQUIREMENTS</b>	Minimum: 20 psi (137.8 kPa) Maximum: 80 psi (551.2 kPa)
<b>AMBIENT TEMPERATURE</b>	Minimum: 41× F (5× C) Maximum: 90× F (32× C)
<b>OPERATING ENVIRONMENT</b>	For indoor use only
<b>CUP CAPACITIES (APPROXIMATE)</b>	7 oz cups (squat) - 1150 8.25 oz cups - 1050 9 oz cups (squat) - 1100 10 oz cups - 1000 12 oz cups - 940
<b>CANISTER CAPACITIES (APPROXIMATE)</b>	Regular coffee beans - 14 lbs Ground coffee - 13 lbs Freeze dry coffee - 2 lbs Decaf coffee beans - 9.5 lbs Ground decaf coffee - 9 lbs Freeze dry decaf - 2 lbs Chocolate - 10 lbs Soup - 6.7 lbs Sugar - 11 lbs Lightener - 4.5 lbs Sugar substitute - 4 lbs Tea (freeze dry) - 1.5 lbs 6th product (freeze dry) - 6 lbs
<b>PRODUCT OPTIONS</b>	
<b>MODEL 633 FRESH BREW</b>	Up to eight selections of fresh brew regular and decaf coffee, freeze dried regular and decaf coffee, fresh brew and freeze dried tea, soup, chocolate, cappuccino, espresso, and caffè latte.
<b>MODEL 635 FREEZE DRIED</b>	Up to eight selections of freeze dried regular coffee, decaf coffee, tea, soup, chocolate, cappuccino, espresso, and caffè latte.
<b>MODEL 637 FRESH BREW WITH BEAN GRINDER</b>	Up to eight selections of fresh ground and brewed regular and decaf coffee, freeze dried regular and decaf coffee, fresh brew and freeze dried tea, soup, chocolate, cappuccino, espresso, and caffè latte.

# Hot Drink Center Set-Up Guide

## SPECIFICATIONS COMMON TO ALL MACHINES (Continued)

OPTIONS AND ACCESSORIES	
<b>OPTIONS</b>	Coffee brewer filter paper (5000 vends per roll) Coin box lock Base grille kit Automatic delivery door Flex Ace door lock and key Van Door lock and key Sugar substitute kit 6th product kit Cup/mug electronic sensor (cup hold switch kit) Snap-on ingredient canister extension sleeves (4 tall) Everpure water filter system CUNO water filter system Debit card validator Free vend keyswitch Data printer kit Ingredient rinse tray

# Hot Drink Center Set-Up Guide

## SPECIFICATIONS UNIQUE TO 115 VOLT MACHINES

<b>ELECTRICAL</b>	115 Volts AC 60 Hertz 12 Amps Single phase
<b>OPTIONS AND ACCESSORIES</b>	
<b>COIN MECHANISM</b>	MARS TRC-6000 COINTRON 3000 MARS TRC-6010XV (24 V) Maka/Conlux Model USPX-004 (24 V) Coin Acceptors Model 9302-LF (24 V)
<b>BILL VALIDATORS</b>	MARS VFM1 pulse MARS VFM3 serial MAKA pulse COINCO

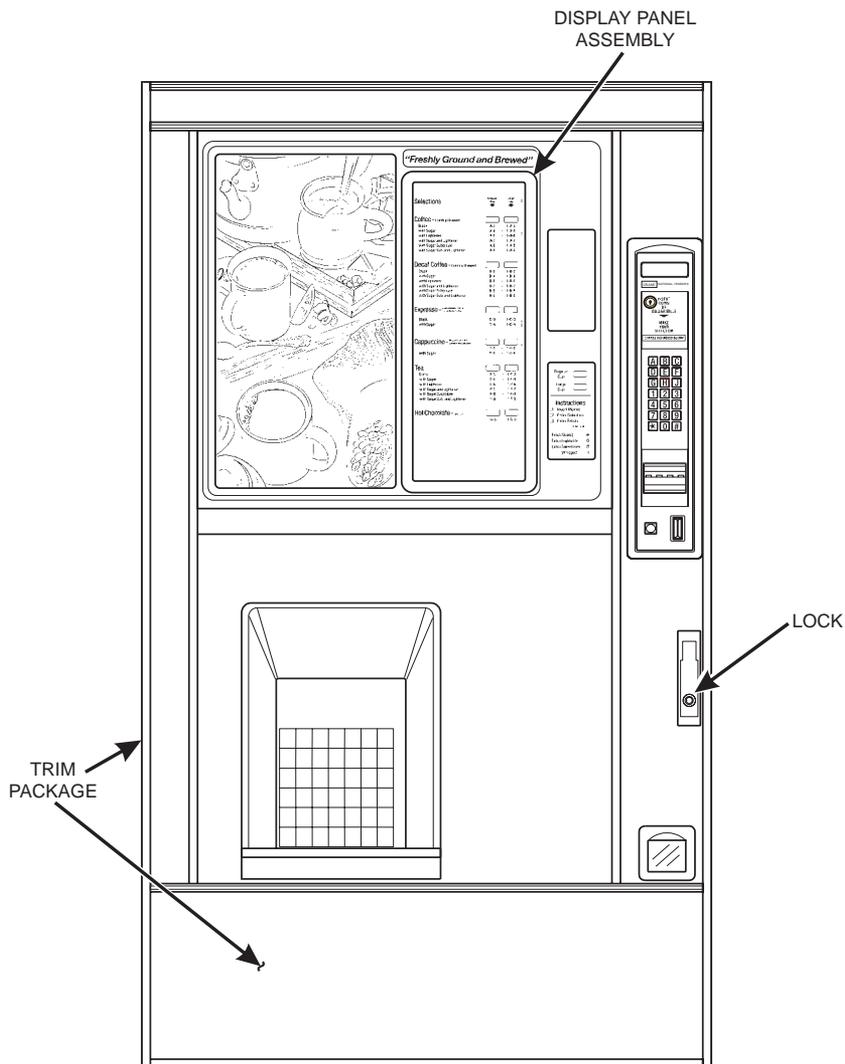
## SPECIFICATIONS UNIQUE TO 220 - 240 VOLT MACHINES

<b>ELECTRICAL</b>	220-240 Volts AC 50 Hertz 10 Amps 2 kW
<b>OPTIONS AND ACCESSORIES</b>	
<b>COIN MECHANISM</b>	Executive coin mechanism interface

# Hot Drink Center Set-Up Guide

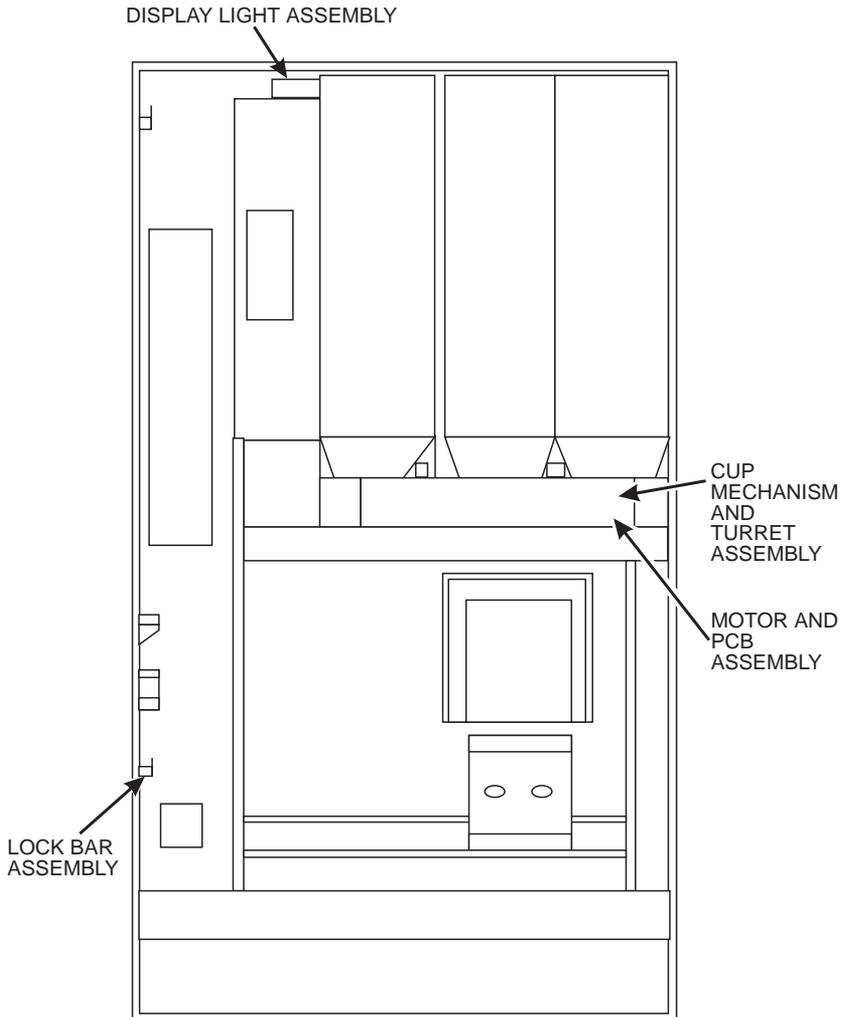
## MAJOR PARTS

The diagrams on the following pages will acquaint you with the major parts of the Hot Drink Center. For more detailed information, please consult your **PARTS MANUAL**. If you do not have a **PARTS MANUAL**, contact National Vendors Parts Department.



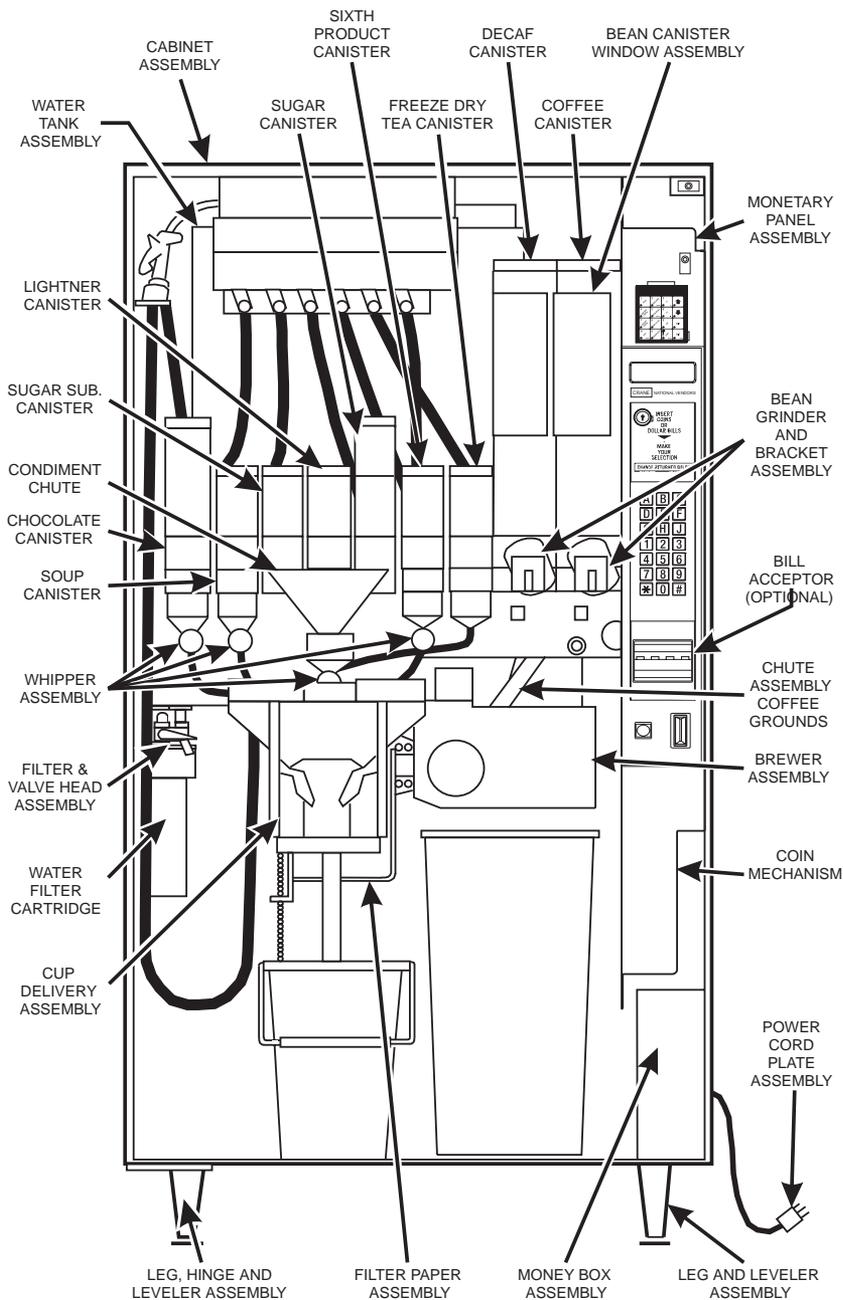
**Door Assembly - Exterior**

# Hot Drink Center Set-Up Guide



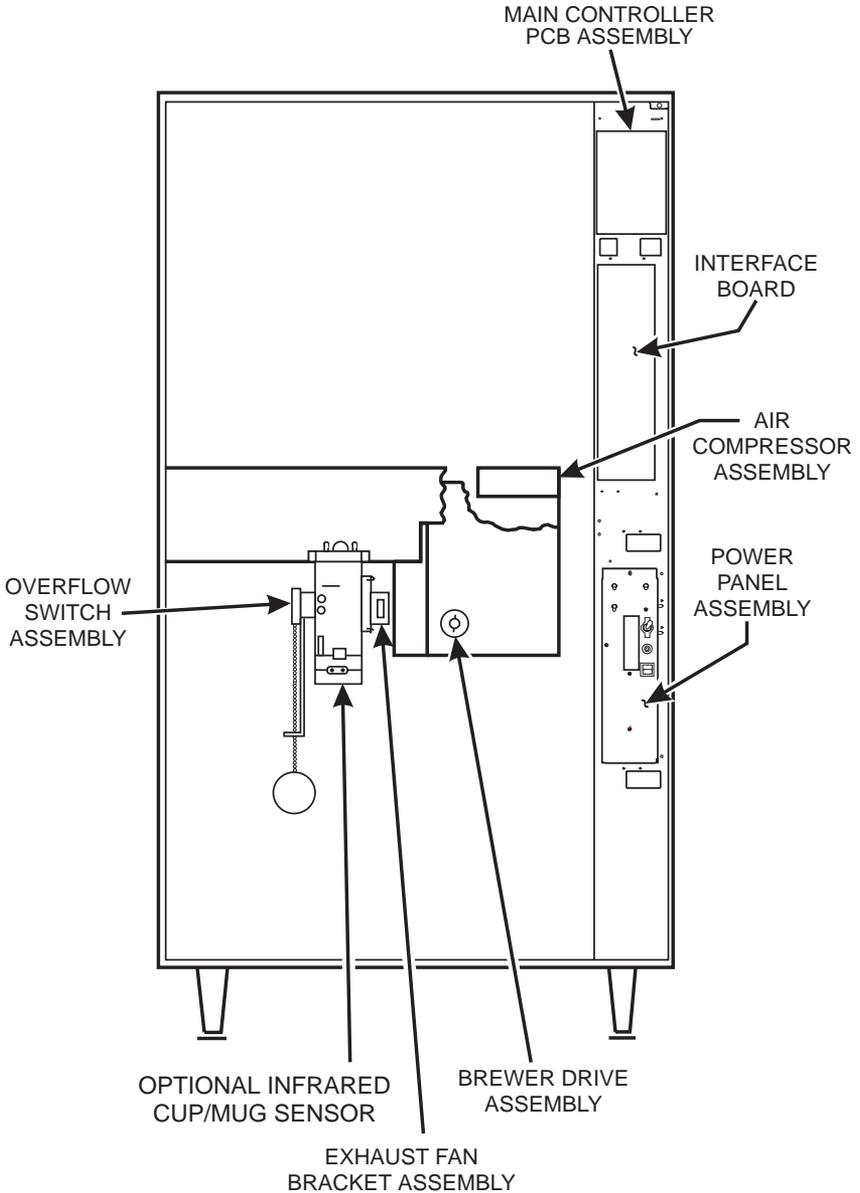
## Door Assembly - Interior

# Hot Drink Center Set-Up Guide



**Cabinet Assembly Interior - Part 1**

# Hot Drink Center Set-Up Guide



## Cabinet Assembly Interior - Part 2

# Hot Drink Center Set-Up Guide

## CONTROLS AND INDICATORS

**POWER PANEL.** You may have one of three power panels, depending upon where you live. The controls are fundamentally the same, however.

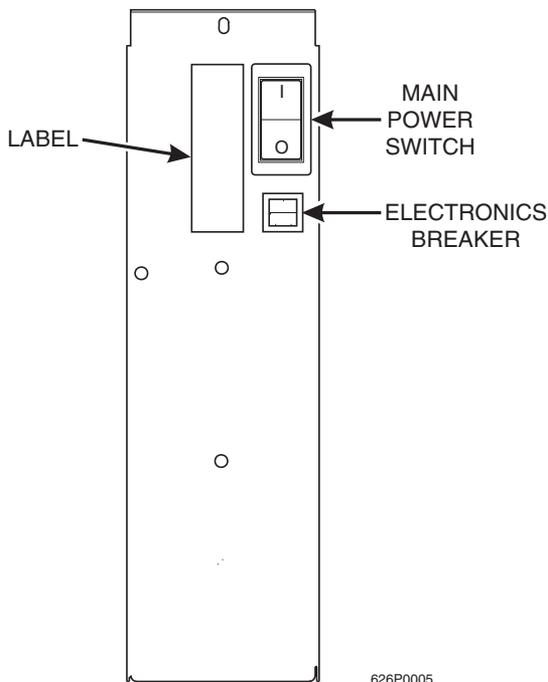
**Circuit Breakers and Fuses.** Circuit breakers and fuses protect the merchandiser against failures in the power supply or any of the electrical components. If a circuit breaker trips and cannot be reset, or if a fuse repeatedly blows, contact a field service representative.

**Back Side of U.S./ Canada Power Control Panel.** The circuit board mounted on the rear of the U.S. and Canadian power control panel is a dc power supply for the coin mechanism. A fuse protects the board circuitry in the event of a coin mechanism solenoid failure. If the coin mechanism is not working, check this fuse. If the fuse is blown, a bad coin mechanism solenoid could be at fault.

**Main Power Switch.** This is the main ON/OFF switch for the merchandiser.

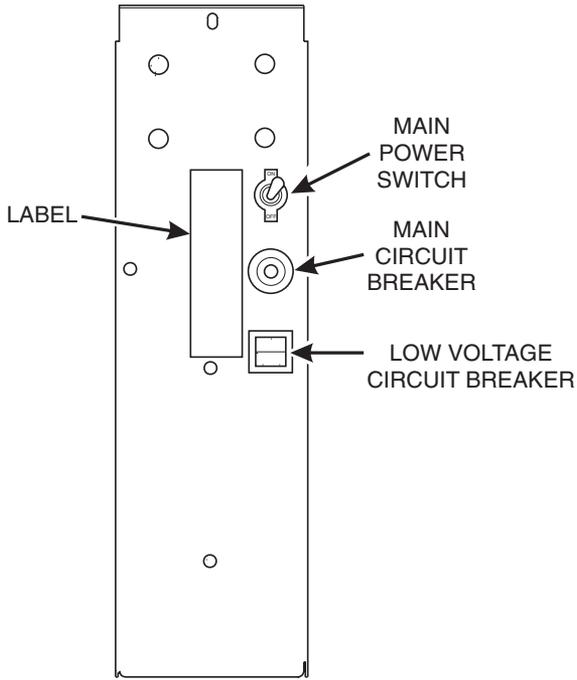
### WARNING

To protect against electrical shocks and possible damage to the machine, turn this switch OFF when performing any maintenance on the merchandiser.



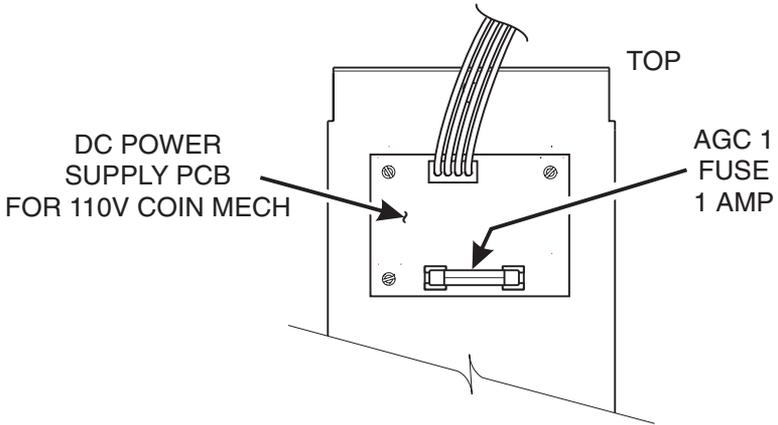
Power Control Panel (France/Germany/Spain)

# Hot Drink Center Set-Up Guide



626P0006

**Power Control Panel (U.S./Canada)**

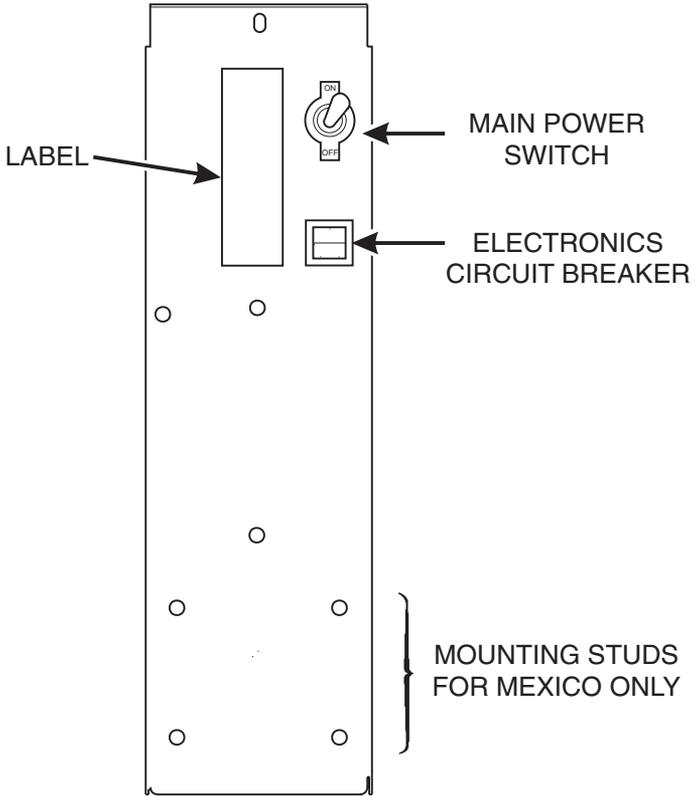


626P0033a

**Back Side of U.S./Canada Power Panel**

# Hot Drink Center Set-Up Guide

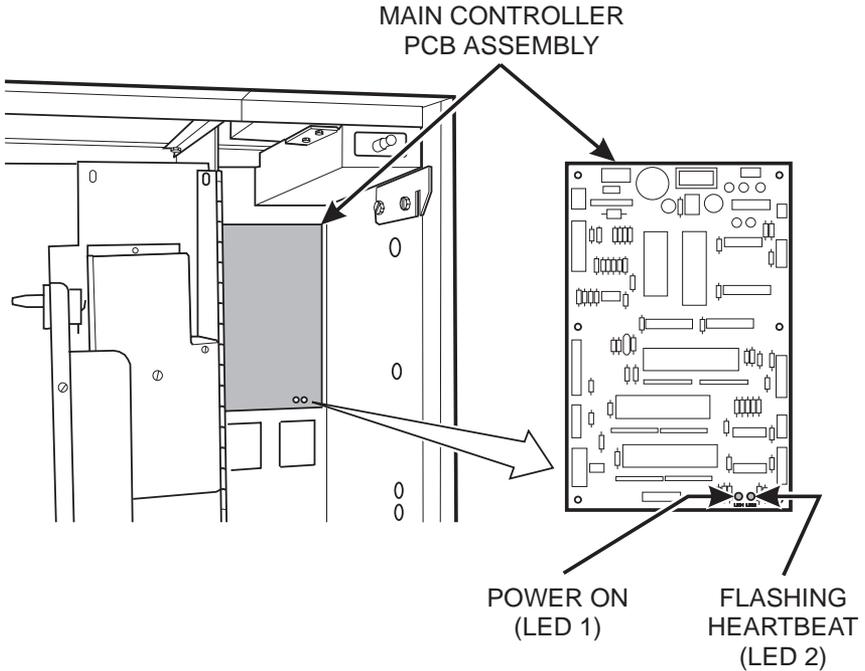
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626P0035a

## Power Control Panel (U.K./Mexico)

# Hot Drink Center Set-Up Guide



## Main Controller PCB Display

**Main Controller PCB Display.** This display consists of two light emitting diodes (LED) mounted on the controller PCB.

<b>POWER ON (LED 1)</b>	When lit, this red LED indicates electrical power is applied to the controller PCB.
<b>HEARTBEAT (LED 2)</b>	When flashing, this red LED indicates that the controller PCB is active, and the software is operating.

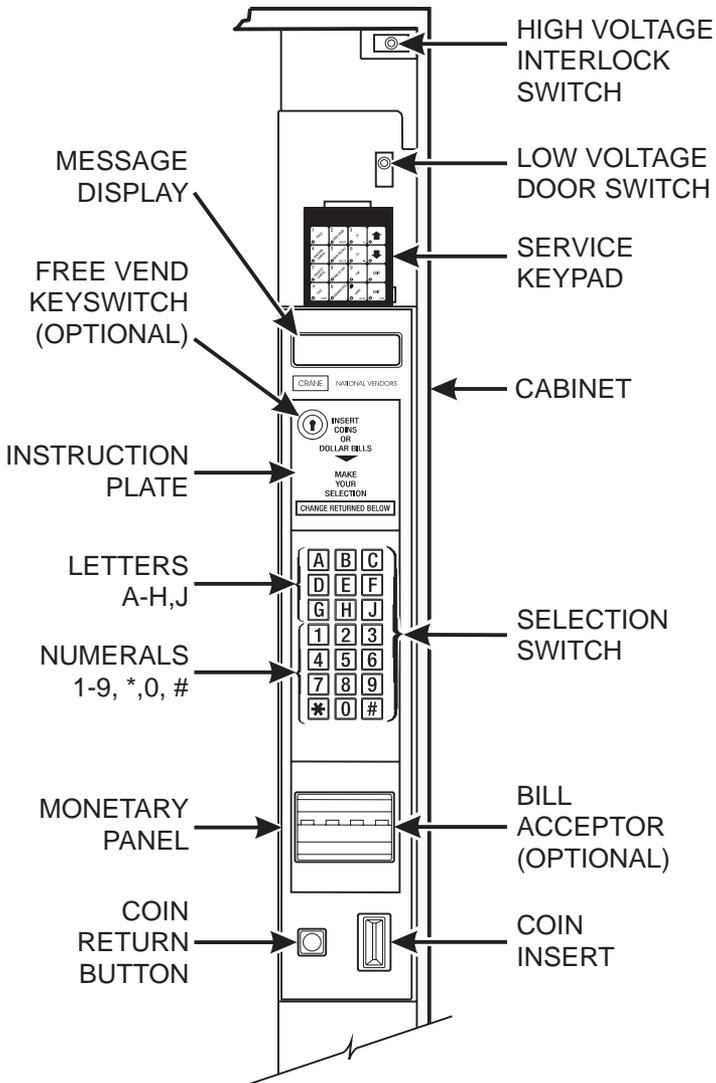
### NORMAL CONDITIONS:

When the merchandiser is operating normally, you should see a steady red **POWER ON** indicator. The red **HEARTBEAT** indicator should be flashing with a balanced on/off pattern (on for the same length of time that it is off).

### ERROR CONDITIONS:

If an error is present, the red **HEARTBEAT** indicator will flash with an unbalanced on/off pattern (on longer than it is off). The error(s) can be viewed under the **DIAGNOSTICS** mode.

# Hot Drink Center Set-Up Guide



**Monetary Panel**

# Hot Drink Center Set-Up Guide

**High Voltage Interlock Switch (U.S./ Canada).** When the cabinet door is open, this switch turns off the optional fan and bean light (if so equipped) and turns on the service light.

**High Voltage Interlock Switch (International).** When the cabinet door is open, this switch turns off all high voltage to the cabinet. Pulling the switch out restores high voltage for maintenance purposes.

**Low Voltage Door Switch.** Informs the controller software of the main door open or closed status.

**Message Display.** This is how the merchandiser communicates with the outside world. Customers can see messages about how much money they have put into the merchandiser. The message display also tells customers when a selection is sold out and when vending is free, inhibited, or discounted. The message display shows you what you are doing when you program the merchandiser, and can show you what is wrong if there is a failure.

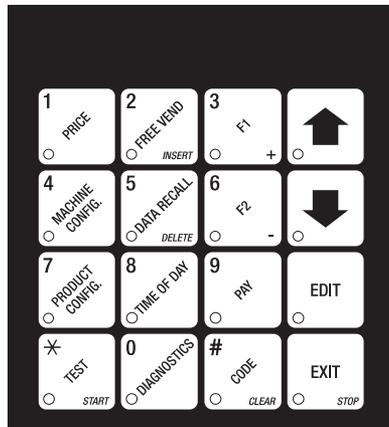
**Free Vend Keyswitch.** This allows someone (other than maintenance people) to set the merchandiser to free vend without opening the door.

**Selection Switch Panel.** The customer uses these switches to make selections. Also, maintenance people may use this switch panel during programming and other support modes.

**Coin Return Button.** Pressing this button returns any coins that have been paid into the merchandiser prior to a vend.

**Bill Acceptor (Optional).** Accepts bills in various denominations, depending upon the type of bill validator, and how the machine is configured.

**Service Keypad.** The service keypad is located at the top of the monetary panel. It gives service personnel the means to program, retrieve data from, and view diagnostic information about, the merchandiser.



Service Keypad

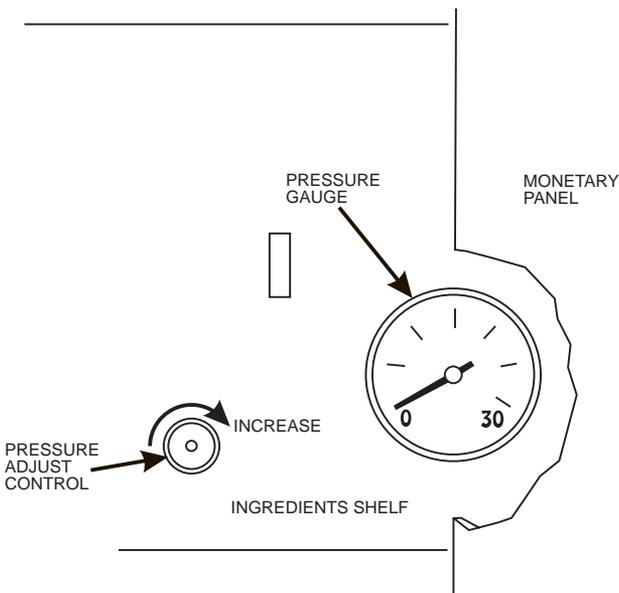
# Hot Drink Center Set-Up Guide

**Pressure Adjust Control.** This control determines the system pressure provided by the air compressor. Adjust the pressure as follows:

- a. With the compressor running, pinch the brewer inlet air tube.
- b. Adjust the pressure to read 10 - 12 psi on the gauge.

This will produce a pressure of 3 - 6 psi using regular coffee and 8¼ oz cups. No further air pressure adjustments should be necessary.

**Pressure Gauge.** This indicator shows the amount of air pressure in the system.



## Pressure Control and Indicator

# Hot Drink Center Set-Up Guide

## INITIAL SET-UP

### I. LOCATION PREPARATION

After your machine is unpacked and placed near its permanent location, you need to make sure you have the proper electrical and water service.

This merchandiser needs electrical power as shown in the following table.

NOTE: Each merchandiser should have its own electrical circuit.

#### Power Requirements

Country	Volts	Frequency (Hz)	Current (Amps)
Canada	115	60	15
France	230	50	10
Germany	230	50	10
United Kingdom	230	50	10
United States	115	60	15

This merchandiser is supplied with a service cord for the country of use and is terminated in a grounding type plug. The wall receptacle used for this merchandiser must be properly polarized, grounded, and of the correct voltage. Operating the merchandiser from a source of low voltage will VOID YOUR WARRANTY. Each merchandiser should have its own electrical circuit and that circuit should be protected with a circuit breaker or fuse conforming to local regulations.

**Voltage Check** - Place the leads of a voltmeter across the LINE (LIVE) and NEUTRAL terminals of the wall receptacle. The voltmeter should indicate 110-130 volts ac for 120 volt, 60 Hz locations, or 220-240 volts ac for 230 volt, 50 Hz locations.

**Polarity Check** - Place the leads of a voltmeter across the LINE (LIVE) and GROUND terminals of the wall receptacle. The voltmeter should indicate 110-130 volts ac for 120 volt, 60 Hz locations, or 220-240 volts ac for 230 volt, 50 Hz locations.

**Noise Potential Check** - Place the leads of a voltmeter across the NEUTRAL and GROUND terminals of the wall receptacle. The voltmeter should indicate 0 volts ac. A measurement greater than 1.5-2.0 volts ac could result in problems for the merchandiser's electronic circuitry caused by electrical noise.

Any deviation from these requirements could result in unreliable performance from your merchandiser.

# Hot Drink Center Set-Up Guide

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## Water Requirements

The best type of water for coffee brewing is normal hard (tap) water. If your location has chemically softened water, you should do one of the following things:

- Have a non-softened supply line run to the merchandiser
- Contact your local water filter supplier for information and suggestions

Well water can also be used in the Hot Drink Center. However, you should have it checked for levels of carbonates and alkalies. Contact your water filter supplier if these values are relatively high.

### What is the Water Pressure at Your Location?

**It should be no less than: 10 psi ( 69.0 KPa) at 1/2 gallon/minute**

**And no more than: 80 psi (522.0 KPa) at 1/2 gallon/minute**

If you're not sure about the pressure and flow rate, check with your water company.

### What to do With the Water Supply Line:

- Locate the supply line at the rear of your merchandiser.
- Equip the line with a shut-off valve.

Flush the water supply line before connecting it to the merchandiser. A minimum of five gallons is usually required before connecting the merchandiser to the supply line. **DO NOT** flush the merchandiser water system. If you do, you might introduce water line contaminants into the merchandiser.

# ***Hot Drink Center Set-Up Guide***

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## **II. POSITIONING THE MERCHANDISER**

You can position this merchandiser anywhere in a bank of machines. It can even be placed on the end flush against a side wall. Be sure you leave enough room in front of the merchandiser for the door to move freely.

**BE SURE THE REAR OF THE MERCHANDISER IS AT LEAST 6 INCHES (15 cm) AWAY FROM THE WALL. THIS WILL ALLOW WARM MOIST AIR TO BE VENTED OUT OF THE MACHINE'S INTERIOR.**

### **WARNING**

**THIS MACHINE IS ONLY RATED FOR INSTALLATION IN AN INDOOR LOCATION.**

## **III. CONNECTING EVERYTHING**

### **1. Connect the Merchandiser to the Water Supply:**

- a. You will need the following:
  - A coil of copper tubing with outside diameter of 3/8 inch (9.5 mm) or greater. The appropriate plastic tubing may be substituted. The tubing must be long enough to reach from the water source to your machine with enough left over to form a loop about 2 feet (60 cm) in diameter. This will allow you to move the machine without straining the water line.
  - A 3/8 inch (9.5 mm) flare fitting.
- b. Connect the merchandiser to your water supply.

### **2. Connect the Merchandiser to the Electrical Power Supply:**

Power inside the merchandiser is controlled by the main power switch, located on the power panel.

- a. Make sure the main power switch is OFF.
- b. Connect the merchandiser's power cord to your wall outlet.

## **IV. FINAL MECHANICAL PREPARATION**

### **1. Level the Merchandiser:**

- a. Using a spirit level, adjust the front and rear leg levelers until the machine is level from side to side and back to front.

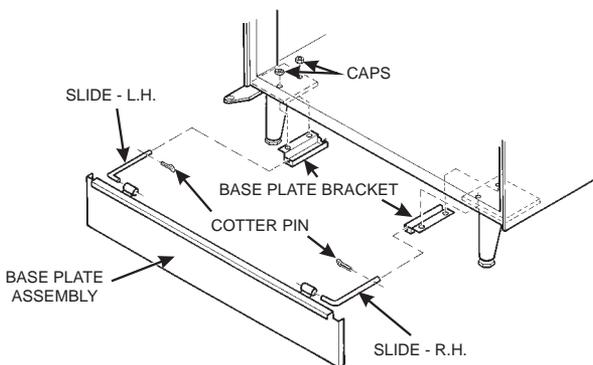
# Hot Drink Center Set-Up Guide

## 2. Mount the Base Plate:

### WARNING

**DO NOT MOVE THE CABINET WHILE HEX HEAD SCREWS AND/OR CARRIAGE BOLTS ARE LOOSENED. THE CABINET WOULD BECOME UNSTABLE AND LIKELY TO TIP AND CAUSE INJURY.**

- a. Remove the pail(s) from the inside of the merchandiser.
- b. Remove the floor liner from the inside of the merchandiser.
- c. Remove the two caps as shown.
- d. Loosen the left leg assembly carriage bolts and nuts to allow mounting a base plate bracket.
- e. Secure one of the base plate brackets to the leg assembly using the two carriage bolt. Tighten the carriage bolts and nuts.
- f. Loosen the right leg assembly hex head screws to allow mounting the other base plate bracket.
- g. Secure the other base plate bracket to the right leg assembly using the two hex head screws. Tighten the hex head screws.
- h. Insert the short arms of the slides into the hinged tabs of the base plate. Position the slide so the notch near the short arm is on the bottom side.
- i. Insert the long arms of the slides into the base plate brackets.
- j. Insert and secure a cotter pin through the hole in the back of each of the slides.
- k. Push the base plate toward the merchandiser cabinet.
- l. Replace the caps, liner, and pail(s) removed previously.



# Hot Drink Center Set-Up Guide

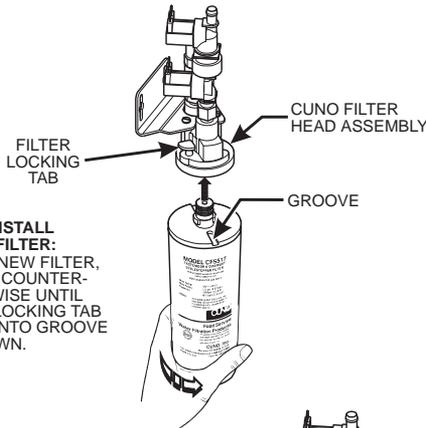
## 3. Install the Water Filter Cartridge:

**IF YOUR MERCHANDISER HAS THE WATER FILTER OPTION, IT CANNOT BE OPERATED WITHOUT A PROPERLY INSTALLED WATER FILTER CARTRIDGE.** If you do not have the water filter option, continue with "Fill the Tank".

### CUNO BRAND ...

#### NOTE

Check the water filter installation record. There is a place to write the vend number on the cartridge. The cartridge is effective for a maximum of 64,000 7 oz. vends, 56,000 8 oz. vends, 50,000 9 oz. vends, or 37,000 12 oz. vends. Local conditions may require more frequent replacement.

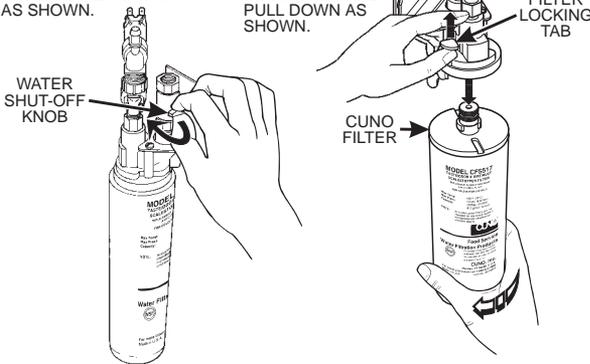


#### TO INSTALL THE FILTER:

1. INSERT NEW FILTER, ROTATE COUNTER-CLOCKWISE UNTIL FILTER LOCKING TAB SNAPS INTO GROOVE AS SHOWN.

#### TO REMOVE FILTER:

1. CLOSE THE WATER SHUT-OFF VALVE BY TURNING THE KNOB TO THE HORIZONTAL POSITION AS SHOWN.
2. LIFT THE FILTER LOCKING TAB, ROTATE FILTER CLOCKWISE AND PULL DOWN AS SHOWN.



# Hot Drink Center Set-Up Guide

EVERPURE BRAND ...

## NOTE

Check the water filter installation record. There is a place to write the vend number on the cartridge. The cartridge is effective for a maximum of 26,000 7 oz. vends, 22,000 8 oz. vends, 20,000 9 oz. vends, or 15,000 12 oz. vends. Local conditions may require more frequent replacement.

National Vendors recommends that you do the following procedure the **first** time you fill the tank in your merchandiser:

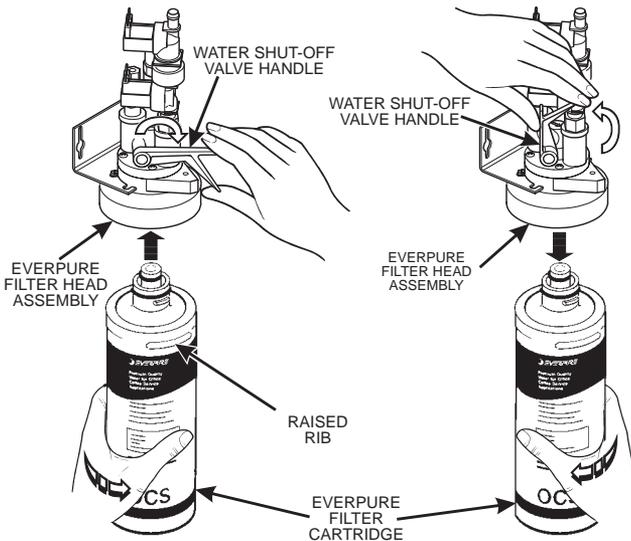
- Remove the small inner "O" ring from the filter cartridge.
- Install the filter cartridge.
- Turn on the water at its source, and perform the tank filling procedure.
- Turn off the water at its source, remove the filter cartridge, and replace the "O" ring.
- Install the filter cartridge.

### TO INSTALL FILTER:

1. ALIGN RAISED RIB ON FILTER CARTRIDGE WITH MATING SLOT IN HEAD ASSEMBLY.
2. FIRMLY INSERT FILTER CARTRIDGE INTO HEAD ASSEMBLY AND ROTATE COUNTER-CLOCKWISE 1/4 TURN TO THE STOP.
3. OPEN THE WATER SHUT-OFF VALVE BY PUSHING THE HANDLE TO THE HORIZONTAL POSITION AS SHOWN BELOW.

### TO REMOVE FILTER:

1. CLOSE THE WATER SHUT-OFF VALVE BY LIFTING THE HANDLE TO THE VERTICAL POSITION AS SHOWN BELOW.
2. ROTATE THE FILTER CLOCKWISE AND PULL DOWN AS SHOWN.



# Hot Drink Center Set-Up Guide

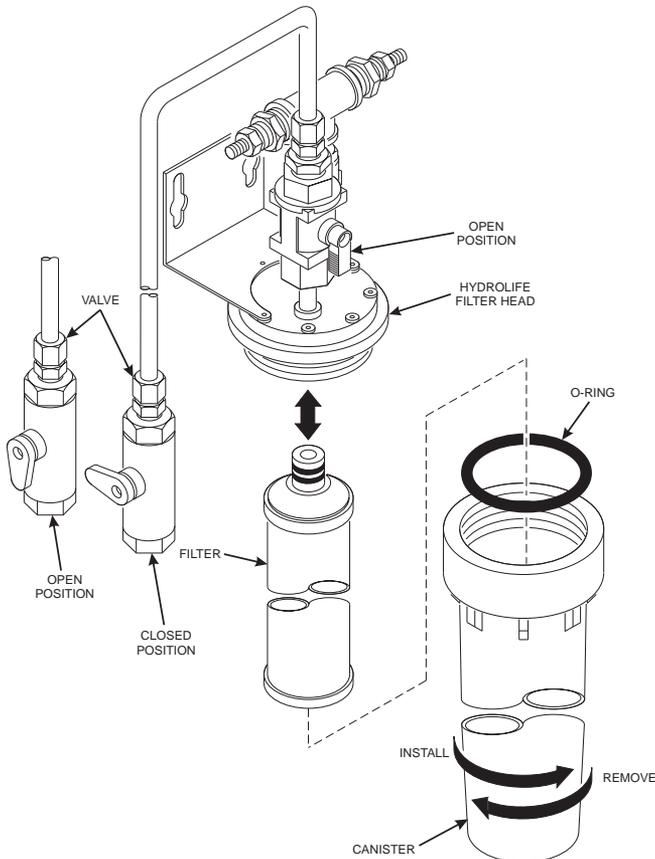
## HYDROLIFE BRAND...

### INSTALLATION:

1. Place the filter inside the canister. Be sure the o-ring is seated in the canister just below the threads.
2. Screw the canister and filter assembly onto the filter head until it comes to a stop.
3. Open the water valve on the inlet line by rotating the handle to the vertical position as shown.

### REMOVAL

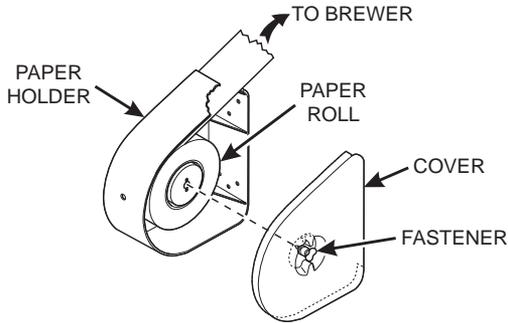
1. Close the valve on the inlet line by rotating the handle into the horizontal position as shown.
2. Relieve water pressure by performing two or three water throws (see the *Programming Guide*).
3. Unscrew the filter and canister assembly from the filter head. Remove the filter from the canister.



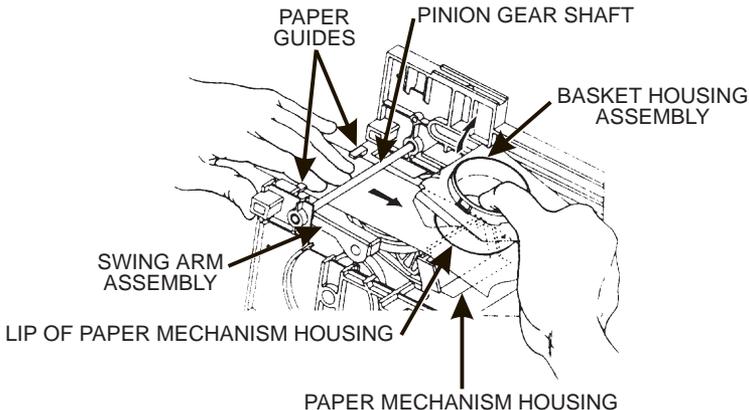
# Hot Drink Center Set-Up Guide

## 4. Load the Optional Filter Paper:

- a. Be sure the main power switch is in the *OFF* position.
- b. Remove the cup station and grounds bucket.
- c. Remove the paper holder cover by turning the fastener a quarter turn to the left.
- d. Insert a roll of paper into the paper holder. Route the free end of the paper to the brewer as shown.
- e. Replace the cover on the paper holder. Secure it by turning the fastener a quarter turn to the right.
- f. Feed paper over swing arm assembly and underneath pinion gear shaft.



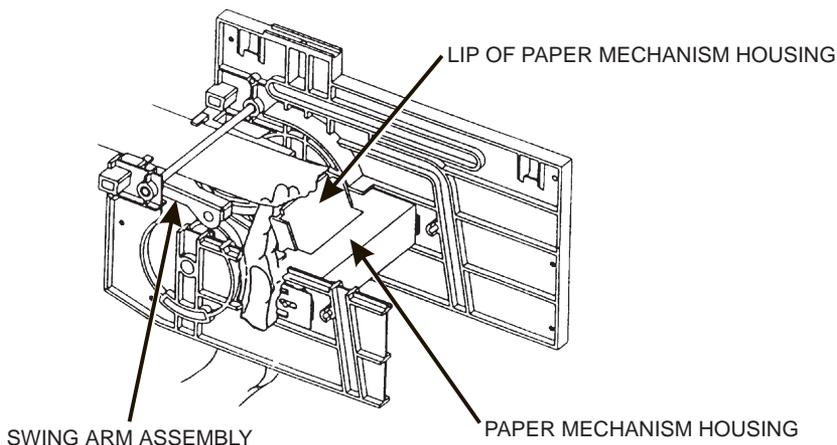
- g. Feed paper through the paper guides.
- h. Raise the basket housing assembly and feed paper over the lip of the paper mechanism housing.



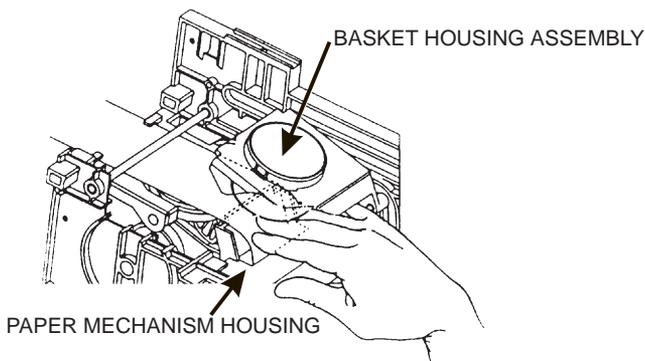
### NOTE

It may be necessary to reach underneath the brewer between the paper mechanism housing and swing arm assembly to push paper over the lip of the paper mechanism housing.

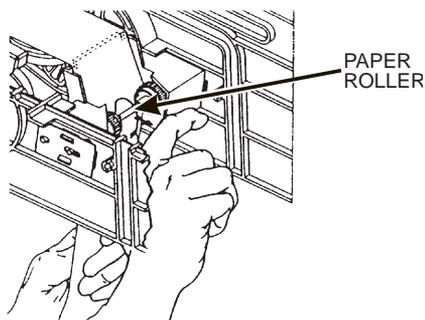
# Hot Drink Center Set-Up Guide



- i. Reach underneath the brewer between the paper mechanism housing and basket housing assembly and push paper into the top of the paper mechanism housing between paper rollers.



- j. Reach underneath the brewer and pull paper roller to the right.
- k. Pull paper down between the paper rollers.
- l. Release the paper roller.



# Hot Drink Center Set-Up Guide

- m. Place the main power switch in the *ON* position.
- n. Test the brewer to be sure the paper feeds properly:

1. On the maintenance keypad, press , then press  until the display shows *BREWTEST*.
2. Press  to test each brewer position:

## WARNING

Keep away from the brewer mechanism while it is operating. Coming into contact with moving parts could injure you.

*BREW'R BREW* The brewer is in the BREW POSITION.

*BREW'R FLIP* The brewer is in the FLIP position.

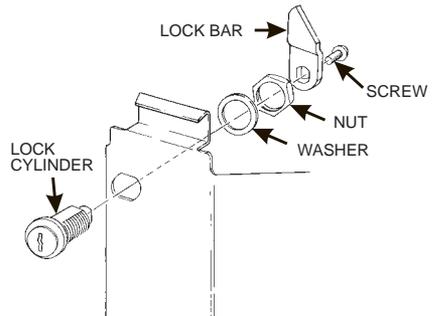
*BREW'R HOME* The brewer is in the HOME position.

3. Make sure the filter paper feeds properly without jamming.
- o. Replace the cup station and grounds bucket.

## 5. Install the Optional Coin Box

### Lock

- a. Install the lock cylinder, washer, and nut in the order shown.
- b. Tighten the nut.
- c. Install the lock bar as shown, and secure with the screw.



## 6. Load the Coin Mechanism

- a. Open the cabinet door and the monetary door.
- b. Insert coins into their respective tubes until each tube has been filled.
- c. Inspect the tubes for shingled coins and correct if necessary.

# Hot Drink Center Set-Up Guide

## 7. Fill the Tank:

- Make sure the main power switch is ON.
- Turn on the water at its source.
- On the maintenance keypad, press  , then press  until the display shows **TANK.FILL**.
- Press  . You should hear water running into the tank, and the display will show **FILLING**. The water will run until either the tank is full or 12 minutes go by, whichever happens first.

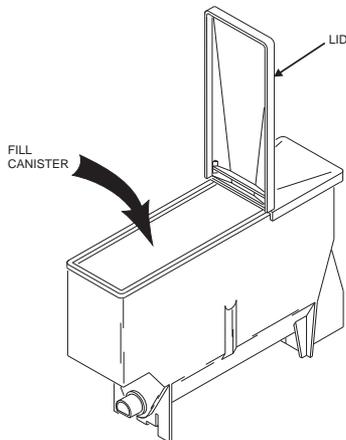
### NOTE

The inlet water valve only stays open for 12 minutes at a time. This is a safety feature to prevent water from running into a leaky system and making a mess. It is possible for your tank to take longer than 12 minutes to fill if your location has low water pressure. To be on the safe side, check for leaks if the water runs a long time. If you find none, everything is normal; you just have low water pressure.

- When you hear the water stop running, repeat steps 3 and 4. Under normal circumstances, nothing will happen. If water starts running and the display shows **FILLING** again, your pressure is low and it is just taking a long time to fill the tank. Repeat this step if necessary to be sure your water tank is full.

## 8. Fill the Canisters:

- Open the lid as shown, and carefully pour the appropriate product into the canister. Repeat for all canisters in the machine.



# Hot Drink Center Set-Up Guide

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## 9. Load Cups:

### CAUTION

Use only cups which have been designed for use in a hot beverage vending machine.

- Support the cup mechanism in the upright position.
- Push the latch forward to release the cup mechanism. Continue to support the cup mechanism while you lower it into the loading position.
- Remove the turret cover.

### **OBSERVE PROPER HYGIENE! DON'T TOUCH THE CUPS!**

- Open the bottom of the wrapper on a stack of cups.
- Insert the wrapped cups into the turret and pull the wrapper out.

**DO NOT FILL CUPS ABOVE THE LEVEL MARKED ON THE OUTSIDE OF THE CUP TURRETS OR ABOVE THE "FILL LINE" LABEL INSIDE EACH TURRET, OR MOTOR JAMS WILL OCCUR.**

**USE ONLY THE SAME SIZE AND BRAND OF HOT DRINK CUPS IN EACH TURRET; DO NOT INTERMIX!**

- Replace the turret cover after the turrets have been loaded.
- Be sure the cup mechanism is locked into the upright position.

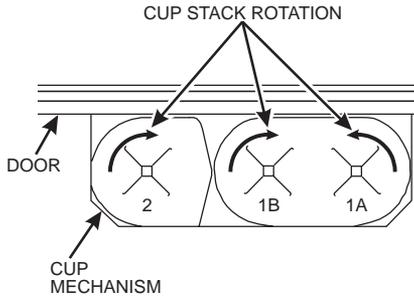
## 10. Tell the Machine About the Cup Size(s):

Your Hot Drink Center can vend two different cup sizes, so you will need to "tell" the merchandiser the sizes of cups you have loaded into it.

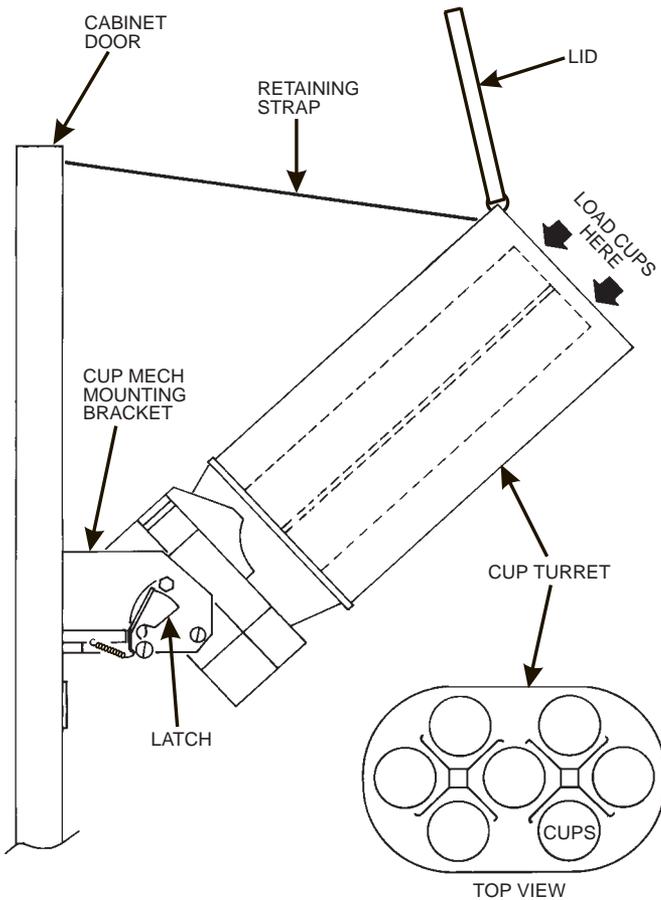
- Press  , then press  until the display shows *CUP X OZ* .
- Press  until the capacity of the regular size cups you loaded is displayed.
- Press  , and the display shows *CUP1 X OZ* .
- Press  until the capacity of the large size cups you loaded is displayed.

# Hot Drink Center Set-Up Guide

## TURRET DESIGNATIONS



VIEW LOOKING DOWN



# ***Hot Drink Center Set-Up Guide***

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## **11. Test the Machine:**

Your Hot Drink Center is now ready to vend coffee, just as soon as the water in the tank reaches its operating temperature. Press F1, and a reading of the tank temperature is displayed. When the display shows 94° C (202° F), it is ready for vending.

- a. Close the door, make a selection, and enjoy your cup of coffee!
- b. You will now need to do the following before your machine is ready to start earning money:
  - Set prices
  - Set up the menu
  - Establish time of day vending periods (if desired)
  - Customize the drink recipes (if desired)
  - Set up custom messages (if desired)

Refer to the Programming section for details on these and other procedures.

# Hot Drink Center Set-Up Guide

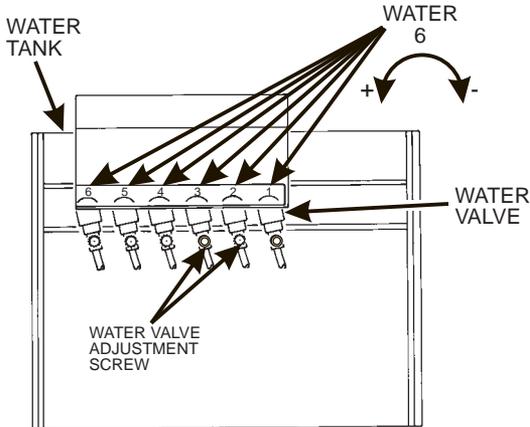
## ADJUSTMENTS AND MINOR MAINTENANCE

This section contains procedures not normally used during setup, but may come in handy later on.

### I. WATER VALVE ADJUSTMENT

Water valves do not usually require adjustment, but in some cases adequate water volume cannot be achieved by the throw time setting alone (see the *Programming Guide*). **IF ABSOLUTELY NECESSARY**, adjust the valves in conjunction with setting the factory default timers during the product configuration programming mode.

- Using a slotted screwdriver, turn the adjustment screw clockwise to decrease the water flow rate.
- Turn the adjustment screw counterclockwise to increase the water flow rate.

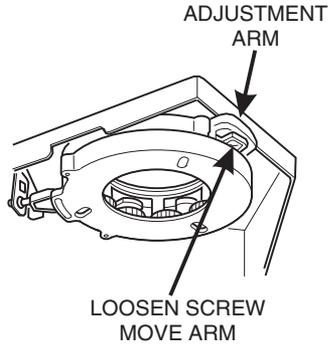


# Hot Drink Center Set-Up Guide

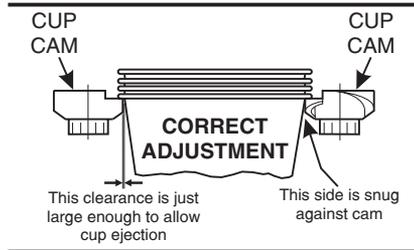
## II. CUP MECHANISM ADJUSTMENT

- Place seven cups in the cup ring.
- Observe the clearance as shown in view B.
- If necessary adjust by first loosening the adjustment arm screw (view A).
- Move adjustment arm until correct clearance is achieved.
- Hold adjustment arm in place and tighten adjustment arm screw.

VIEW A



VIEW B



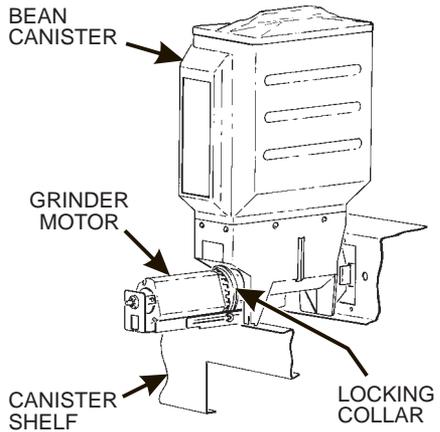
# Hot Drink Center Set-Up Guide

## III. GRINDER ADJUSTMENT

A grind that is within the acceptable range will result in more controlled dispensing of grounds into the brew basket, and better extraction of coffee flavors. A grind that is too coarse results in poor extraction and spraying grounds in the brewer area. A grind that is too fine can overload the grinder motor as well as clog the screens in the brew basket and funnel.

The degree-of-grind scale attached to the grinder motor represents an acceptable range of grinds. Do not set the grinder beyond the limits of this scale.

- a. Push the locking collar toward the canister and turn the grinder motor.
- b. Turn clockwise for a finer grind and counterclockwise for a coarser grind. A notch on the locking collar indicates the grind on the scale.



### CAUTION

Do not turn the grinder motor too far in the clockwise direction. The grinder blades will come into contact and may be damaged.

- c. Adjusting the grind may make it necessary to readjust the throw time. Use the factory default times as a starting point and proceed according to the directions in the "**COLLECTING DRY PRODUCT GRAM THROWS**" section.

# Hot Drink Center Set-Up Guide

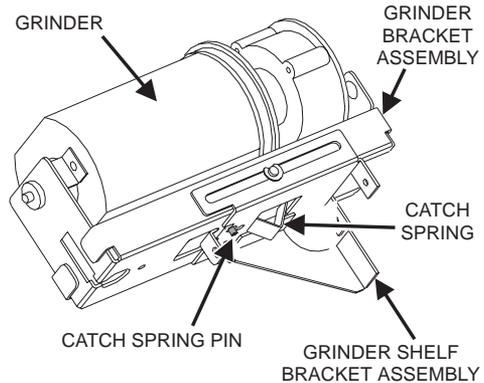
## IV. DISENGAGING THE GRINDER

At certain times, the bean grinder(s) need to be disengaged from the bean canister(s).

### WARNING

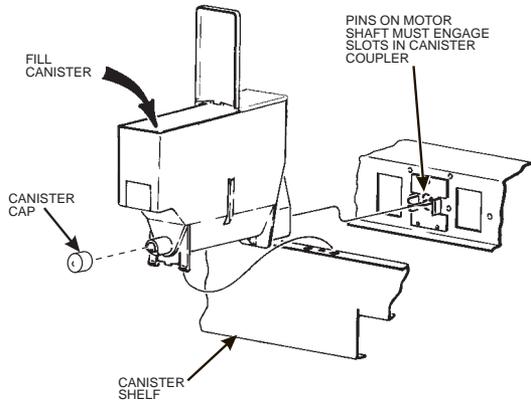
**Keep your fingers clear of all moving parts.**

- Using a screwdriver handle or other suitable tool, push up on the catch spring far enough to free the catch spring pin from the grinder shelf bracket assembly.
- Pull the grinder and grinder bracket assembly towards you.
- Pivot the grinder and grinder bracket assembly down.
- Re-engage the grinder by pivoting it back up into position.



## V. CANISTER INSTALLATION

- Place the canister in position as shown.
- Engage the pins on the motor shaft with the slots in the canister coupler.
- Fit tabs on canister into the slots on the canister shelf.
- To ensure canister is correctly engaged with the rear mounting bracket, gently push down on the front edge of the canister lid.
- Canister Caps.** The parts bag contains a number of red vinyl caps. Place these caps over the canister nozzle as shown to avoid spilling product when removing and replacing the canisters.



## SANITATION

### I. BASICS

#### INTRODUCTION

Anybody who services vending machines must use proper sanitizing procedures. Health regulations require that hands be clean when cups, commodities, and food-contact parts are handled or serviced.

In addition, Federal and State Health Departments require regular cleaning and sanitizing procedures for food contact parts.

The information in this section will explain how to clean and sanitize the merchandiser on a day to day basis. A clean and well maintained merchandiser will provide a better product and greater safety for your customers.

#### **CLEANING AND SANITIZING -- WHAT'S THE DIFFERENCE?**

Clean means "free of visible soil". In cup vending machine servicing, cleaning is also done to maintain product quality and to remove food soils, oils, and mineral stains that could affect product taste, aroma, and appearance.

Sanitizing means the reduction, to safe levels, of the number of disease-causing bacteria that remain on the surface **after** cleaning. Therefore, cleaning and sanitizing are done in separate steps, as prescribed by health regulations and good industry practice.

When you sanitize you create a healthy and hygienic condition. This leads to wholesome food, which in turn leads to satisfied customers.

**SANITIZING IS NO SUBSTITUTE FOR A GOOD CLEANING**

#### **HOW DO I SANITIZE?**

You can sanitize by using either of these two methods:

**Chemicals:** The object to be sanitized is treated with a bactericidal compound.

**Heat:** Raise the temperature of the object high enough to kill bacteria. Water must be at least 170° F.

Hot brew water (if available) is an acceptable sanitizer. When food contact surfaces are washed and/or rinsed, use the hot water available in the machine.

Turn the machine off before using water on the machine.

In either case, the object must be thoroughly clean and completely rinsed in order for the sanitizing process to work. Caked-on soils not removed by cleaning, for example, may shield bacteria from a sanitizing solution.

# ***Hot Drink Center Set-Up Guide***

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## **A GOOD PLACE TO START -- YOUR SANITATION KIT**

You need to be sure that each machine is clean, safe, and functioning when you leave it. In order to properly do this, you need to have a complete set of the right tools. In addition to the screwdrivers, pliers, and test equipment necessary to repair a machine, you need to have the tools to clean the machine.

Here is a checklist of the items needed for a good sanitation kit:

- Sanitation pail
- Tube and nozzle brushes for food contact surfaces
- Utility brush for dry spillage around canisters, etc.
- Disposable towels, wet-strength and lint-free

### **NOTE**

Wiping with towels can recontaminate sanitized food-contact parts. Therefore, towels should not be used to dry food-contact surfaces. Instead, these parts should be air dried.

- Spray detergent, diluted to desired strength
- Urn cleaner packets for coffee stains and oils
- Odor control chemicals for pails
- Replacement parts (if the exchange method is used)
- Cabinet polish or window cleaner for the outside of the machine

Feel free to add some items to this list. For example, you may want to use a portable vacuum cleaner.

# Hot Drink Center Set-Up Guide

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## II. CLEAN THE HOT WATER TANK

Some smell and/or taste problems may occur in new machines. Follow this procedure to clean the hot water tank if you experience problems:

1. If the machine is in service, remove power from the machine.
2. Dissolve 1 tablespoon of common baking soda in a cup of water.

### **WARNING**

The water tank may be **HOT**. Be careful when working on the tank.

3. Loosen or remove the hot water tank lid and pour the baking soda solution into the tank.
4. Apply power to the machine.
5. If the tank is not full, fill it.
6. Allow the tank to reach its operating temperature.
7. Leave the solution in the tank for **AT LEAST** ½ hour. If possible, leave the solution in the tank for 1 hour.
8. Drain the tank.
9. Refill the tank, then drain again.
10. Refill the tank and put the machine back into service.

# Hot Drink Center Set-Up Guide

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## III. SANITATION PROCEDURES

Refer to the recommended cleaning and sanitation interval table on the final page of this section. For each item, complete the procedure as outlined here.

### Food-Contact Parts

#### NOTE

All food-contact parts must be cleaned and sanitized. Air dry, do not wipe dry.

**Ingredient Canisters** - Empty and wash the canisters, augers, and spouts. Sanitize with hot water and allow to air dry completely before returning to cabinet.

**Mixing Bowls** - The inside of all mixing bowls can be rinsed by performing the “Bowl Rinse” operation as outlined in the Programming section of this manual.

If needed, remove mixing bowls from the dry ingredient shelf. Wash the mixing bowl lids and sanitize with hot water. Allow to completely air dry before reassembling.

**Whipper Lids and Impellers** - Remove lids and impellers from the whipper housings, wash the lids and impeller housing. Sanitize with hot water and allow to air dry before reassembling.

**Beverage Discharge Nozzles** - Disconnect the beverage dispensing tube from the nozzles. Remove the nozzles from the mounting bracket. Remove the cap from the nozzle, wash clean and sanitize the nozzles and cap. Refer to the tubing connection diagram for proper routing.

**Brewer, Brewer Basket, and Brewer Funnel** - The tubing and brewer may be sanitized by performing the BREW RINSE operation as outlined in the programming section. The machine features an automatic brewer sanitizing feature also described in the programming section.

At times, it may be necessary to wash and sanitize the individual brewer parts. If so, disconnect the tubes from the brewer manifold. Remove the brewer barrel and manifold assembly from its support. Remove the brewer basket and funnel assemblies.

Thoroughly wash all parts using soap and water. Sanitize by rinsing thoroughly with hot water.

**Coffee Chutes** - Remove the metal chute(s), wash clean, and sanitize by rinsing with hot water. Air dry before reinstalling.

**Condiment Chute Assembly** - Remove the condiment chute and cover from the condiment canisters. Thoroughly wash all parts using soap and water. Sanitize by rinsing thoroughly with hot water. second kit (part number 6400086) is also available.

## Non Food-Contact Parts

**Cup Delivery Compartment** - Remove the compartment from the merchandiser. Wash clean and rinse with hot water.

**Exhaust Fan Filter** - Remove the filter from its housing. Wash with soap and water, rinse, wring dry, and replace into housing.

**Waste Pail** - Empty, wash, and rinse with hot water. Sprinkle detergent powder in the bottom of the pail to help control odors.

**Ingredient Rinse Tray** - Remove product canisters. Wash and rinse with hot water. Allow to air dry.

## IV. OVERALL CLEANING

Inspect your merchandiser both inside and out. Be sure to check corners and all less visible parts of the merchandiser.

Clean where needed.

Allow the inside of the cabinet to dry thoroughly before you close the door.

National Vendors recommends using the following supplies:

- A commercial glass cleaner on the glass in the cabinet door.
- A mild detergent and warm water on the cabinet, brewer, and other NON ELECTRICAL components.

### WARNING

The plastic parts in your merchandiser should be cleaned with mild detergent and warm water. The use of other cleaning agents may damage the material, and should be avoided.

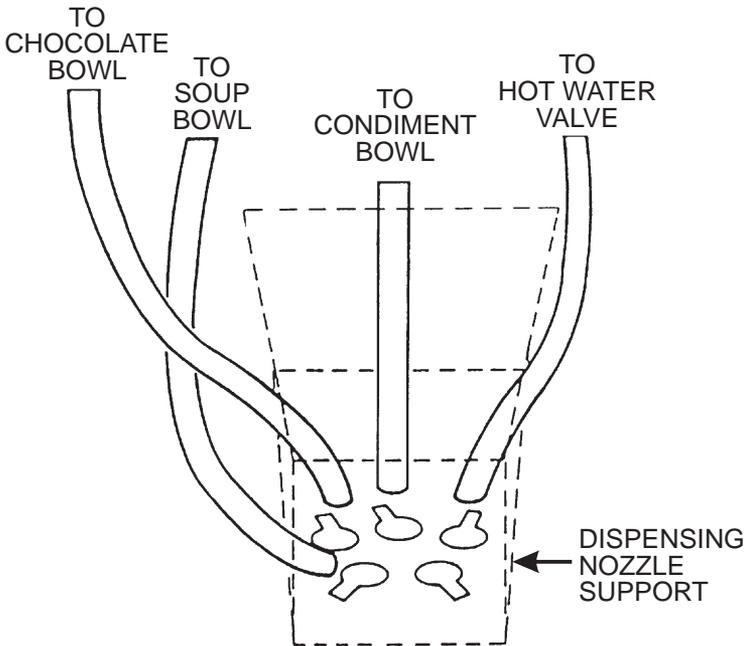
# Hot Drink Center Set-Up Guide

## V. PREVENTIVE MAINTENANCE CLEANING

Periodically, you should visually inspect your merchandiser's hot water tank for excessive lime and scale buildup. This buildup on the tank walls, water valves, and heater element will vary dramatically, depending upon water quality. You should develop a cleaning and deliming schedule based on the apparent local water quality.

### NOTE

To aid in removing scale from your merchandiser, National Vendors has a service kit available: part number 6400080. In addition, if your machine has the Everpure water inlet filter system option, a second kit (part number 6400086) is also available.



**TUBE ROUTING DIAGRAM**

### Recommended Cleaning And Sanitation Intervals

ITEM	DAILY	WEEKLY	MONTHLY	QUARTERLY	SEMI-ANNUALLY
Ingredient Canisters	<b>C</b>		<b>S</b>		
Mixing Bowls	<b>C</b>	<b>S</b>			
Whipper Funnels and Impellers	<b>C</b>	<b>S</b>			
Beverage Discharge Nozzles	<b>C</b>	<b>S</b>			
Brewer, Brewer Basket and Brewer Funnel	<b>C</b>	<b>S</b>			
Bean Grinder Coffee Chutes	<b>C</b>	<b>S</b>			
Bean Grinder Housing		<b>S</b>			
Brewer Mechanism		<b>C</b>			
Cup Delivery Compartment	<b>C</b>				
Exhaust Fan Filter		<b>C</b>			
Grounds Pail	<b>C</b>				
Waste Pail	<b>C</b>				

S = Sanitize at this interval

C = Clean only at this interval



## APPENDIX A. THE FREE VEND KEYSWITCH OPTION

The free vend keyswitch allows someone to set up free vending without needing to open the door.

It is a good idea to establish a free vend code. This will prevent an unauthorized person from setting the machine to free vend, even if they have a key.

1. Press . Enter your 4-digit supervisor code. Press .
2. Press  again, then press  until the display shows *FREE XXXX*. Enter a 4-digit free vend code.

### NOTE

To keep the user from having to enter a code, you can enter 0000 as your code. See the steps below for details.

3. CONTINUE.

### USING THE FREE VEND KEY SWITCH:

**If you have set your freevend option to *FREE W/KEY*:**

1. Place your key in the free vend keyswitch and turn it to the right. (If the keyswitch is already turned to the right, turn it to the left, then back to the right.) The display shows: *ENTER CODE*.

### NOTE

If your freevend code is set to **0000**, you will not see this display. Skip to step 3.

2. Enter your 4-digit freevend code. If you do this successfully within 6 seconds, you will hear two beeps, and the display shows: *UNLOCKED*.
3. The display shows *NOMONEYREQUIRED* (or whatever custom message you set up for the freevend period). Remove your key. All vends are free until the keyswitch is turned to the left again.
4. To take the machine off free vend, insert your key, turn the keyswitch to the left, and remove the key.

**If you have set your freevend option to *FREE OFF* or *FREE ALL*:**

1. If the freevend key is turned to the right, the machine will go out of service.



## **APPENDIX B. THE INFRARED MUG/CUP SENSOR**

The infrared mug/cup sensor can sense the presence of a mug or cup without using moving parts.

### **Indicator Light**

The sensor is equipped with an indicator light. This light will help you get the best results from the infrared mug/cup sensor.

Under these conditions:

- **Machine door open**
- **Cup station in place**
- **No cup in the station**

The indicator light should be off. If it is on, it is indicating improper cup station alignment or excessive sensor sensitivity.

Under these conditions:

- **Machine door closed**
- **Cup station in place**
- **No cup in the station**

Press any **letter** on the selection switch panel, for example, **A**. Only the letter **A** should be showing in the message display. If “**AMUG**” is displayed, it indicates one or more of the following:

- **Improper cup station alignment**
- **Excessive sensitivity (the sensor is sensing the delivery door)**
- **Cup station lens is not clean**

### **Cleaning**

As indicated in the Sanitation section, you should remove the cup station to clean it. Pay particular attention to the dark colored infrared mug/cup sensor lens, which is part of the cup station. If it is not thoroughly cleaned, the sensor will not work properly.

### **CAUTION**

Do not get liquid inside the sensor unit.

Cleaning the infrared mug/cup sensor unit itself is not usually necessary. If it does require cleaning, just wipe it with a damp cloth.

## Calibration

2. Remove the plastic cap in the rear of the sensing unit, exposing the potentiometer adjusting screw, as shown in figure B1.
3. Turn the screw clockwise to increase sensitivity of cup detection, or counterclockwise to decrease sensitivity.
4. Calibrate the sensor:

### CAUTION

Do not adjust sensitivity too far, or unreliable sensing could result.

- a. Using a piece of **WHITE** poster board or heavy cardboard, make a 5" x 5 5/8" target.

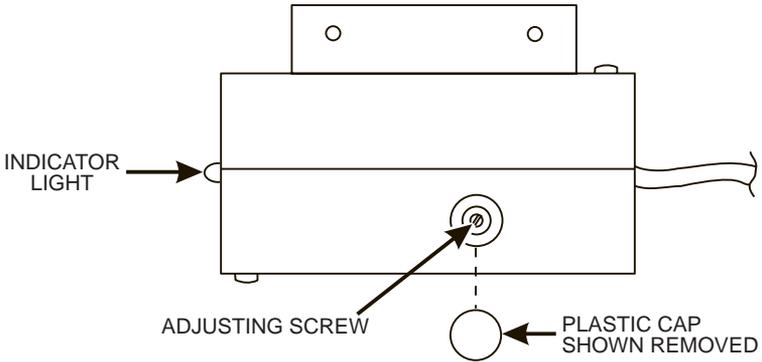
### NOTE

***IT IS VERY IMPORTANT THAT THIS MATERIAL BE WHITE.***

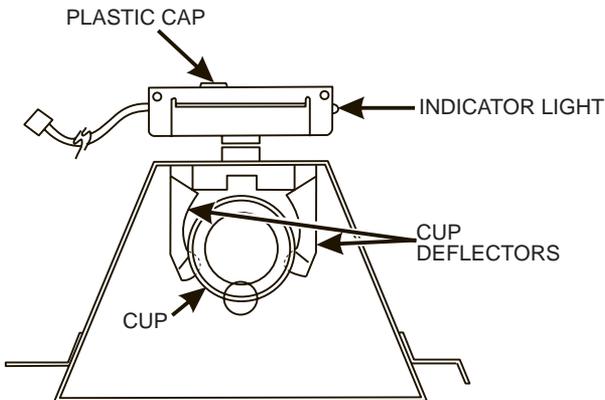
- b. Place the target in the cup station just beyond the cup deflectors (see figure B-2). The target should be standing vertically; not tilted forward or backward.
  - c. With the target in place, turn the adjusting screw **clockwise** very slowly until the indicator just turns ON.
  - d. Turn the adjusting screw **counterclockwise** very slowly until the indicator just turns OFF.
5. Replace the plastic cap.
  6. Insert a mug into the cup station in the vending position and check to see that the red indicator light is ON.

This calibration will be adequate for most cups or mugs. In some cases, a slightly more sensitive setting is needed if the cup or mug is a dark color.

**VIEWING REAR OF SENSOR ASSEMBLY**



**Figure B-1**



**Figure B-2**



## APPENDIX C. DEX/UCS INTERFACE OPERATION

Connect your portable data collection device (PDCD) to the harness hanging inside the monetary door, and operate it per its instructions.

### SELECT DATA TRANSFER METHOD:

1. Press . The display shows: *ENTER CODE*. You must enter the four-digit supervisor code within 6 seconds to gain access.

### NOTE

A new machine has a factory-set supervisor code of 0000.

When you have entered the right code, you will hear two beeps and see *SUPERVISOR* in the display.

2. Press  until the display shows *DEX.CLR ON* or *DEX.CLR OFF*.

*DEX.CLR ON* = Data will be cleared after collection is complete.

*DEX.CLR OFF* = Data will remain in merchandiser memory after collection is complete.

This procedure does not need to be repeated unless you desire to change the data transfer option. However, it might be prudent to check the setting prior to download to ensure unintentional clearing of data.

### DOWNLOAD DATA:

1. Press . The display shows *DEX.MODE* while data is being transferred.



**APPENDIX D. MODIFY CANISTER TO VEND 12 OZ.  
CUPS**

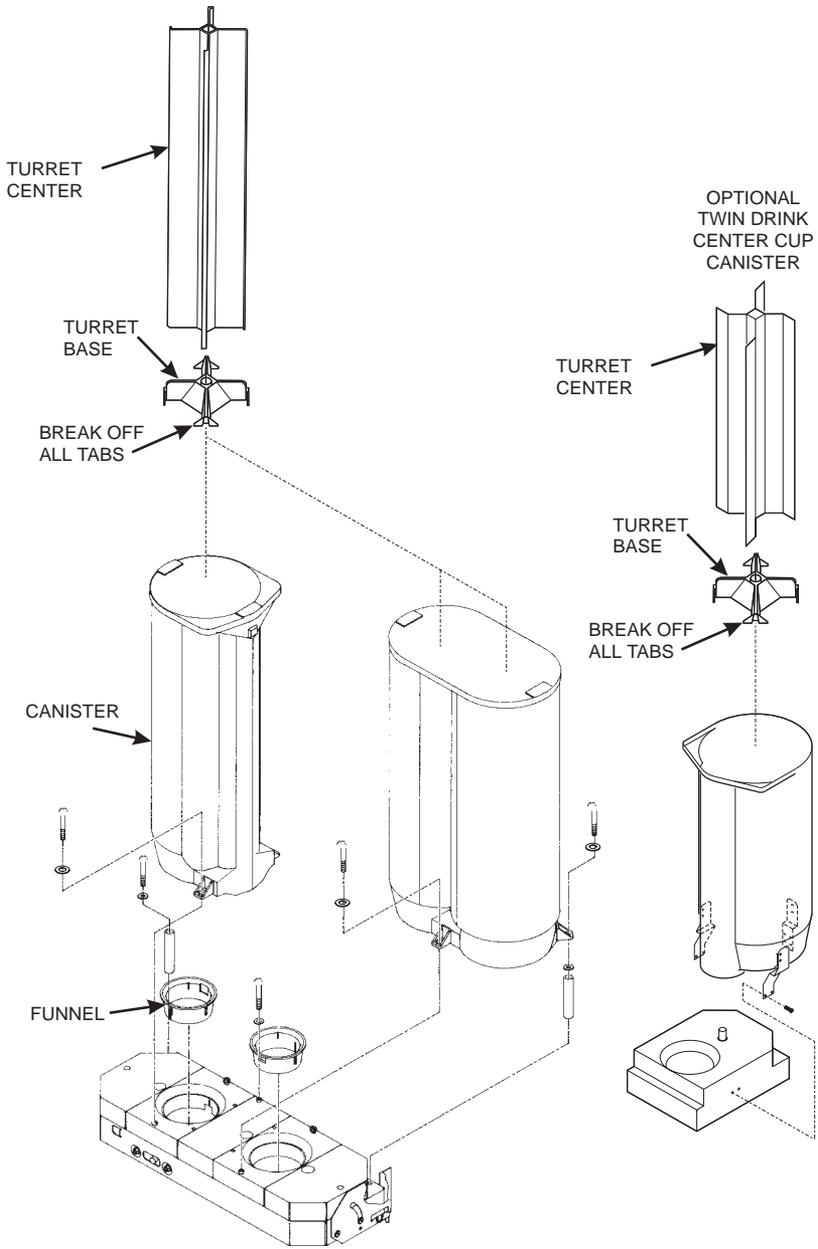
Proceed as follows:

2. Remove all cups, then remove the turret center and turret base assembly from the canister.
3. Break off all 8 tabs on the bottom of the turret base as shown.

**NOTE**

You will no longer be able to vend smaller cups from this canister! To return to vending smaller cups you must replace the modified turret base with an original turret base (part number 6233048) from National Vendors Parts Department.

4. Replace the turret center and turret base in the canister and load cups.
5. Drop a cup. If it drops properly, you are finished with the procedure, if not, continue with step 6.
6. Remove all cups, then remove the canister from the cup mechanism assembly.
7. Remove the funnel, replace the canister, and reload cups.
8. Drop a cup. If it drops properly, you are finished with the procedure, if not, continue with step 9.
9. Order a 5 oz/18oz cup ring (part number 6233120) from National Vendors Parts Department.



This Merchandiser is warranted for one (1) year against defective parts and workmanship. Any part or parts which are proven to be defective within one (1) year of the date of shipment will be repaired or replaced free of charge when the defective part is returned, with transportation charges prepaid, to the destination designated by the National Vendors Warranty Department.

This warranty applies only to the original purchaser of the Merchandiser and is null and void if the Merchandiser is sold during the period of warranty.

This warranty does not apply to a) electrical components, wiring, or circuits and/or for all mechanical parts or assemblies damaged as a result of operating the Merchandiser at other than the design voltage and frequency specified on the Electrical Rating Tag, or b) in event of vandalism, fire or negligence, or c) incandescent lamps, neon lamps, fluorescent lamps, ballasts, starters or other expendable items or d) when other manufactured components are installed in National Vendors Merchandisers.

National Vendors is not responsible for any cost of service rendered or repairs made by customer or its agents on Merchandiser or parts unless authorization to incur such expense has been given in writing by National Vendors prior to incurring such expense.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NATIONAL VENDORS SHALL NOT BE RESPONSIBLE FOR CONSEQUENTIAL OR PUNITIVE DAMAGES. National Vendors neither assumes nor authorizes any person to assume for it any obligation or liability in connection with the sale of said equipment or any part thereof.

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